

2020 ADVENTURE 2020 TRAVEL WEST



National Park Family Adventure

SERIES: FKID

Duration: 11 Nights, 12 Days
Start city: Las Vegas, Nevada
End city: Las Vegas, Nevada
Group size: 4-13 Participants
Tour Type: Active Family Trip
Languages: English, German, French, Italian, Spanish

Booking & Availability:

For dates and booking, go to www.at-west.com.
For agents, logon to <http://www.adventuretravelwest.com>.
Signup is required.

Email: bookings@at-west.com
Phone: +1 303-697-6688
www.at-west.com

Highlights:

Multi-Activity Ranch at Zion NP
Horseback Riding at Bryce Canyon NP
Biking at Grand Canyon NP
Water Sports at Lake Powell
A Night with Navajo in Monument Valley
2 Nights Wild Camping Utah • Las Vegas



Summary: Explore the amazing Southwest with its countless national parks and wilderness areas on this lovely tour through wild parks and places. In Zion National Park, from a remote multi-activity adventure ranch, you have the choice of ATV rides, canyoneering, rock climbing walls, or tubing down the Virgin River. Then discover the red rock hoodoos and spires from the back of a mule at Bryce Canyon National Park. Atop an aspen covered mountain near Capitol Reef National Park we camp alongside lakes for a full day of boating, fishing, and swimming. With all equipment provided, the guide will be spending time to make camping a fantastic adventure.

Our next highlight, a two-night stay at Lake Powell's remote Defiance House Lodge, provides a full day dedicated to exploring Lake Powell's amazing water labyrinth of red rock slots and canyons. Choose to rent kayaks, paddleboards, or powerboats for a day on the lake before we head over remote desert tracks to Monument Valley, where the Navajos await our arrival. Riding in pickup trucks we will venture into the wild, spending the night around a roaring campfire watching native dances while sampling traditional cuisine. For our last stop we enjoy a visit to the Grand Canyon, where we can rent bikes to explore the remote West Rim before our tour concludes with a cruise down historic Route 66 into famous Las Vegas.

Inclusions: **Half board**
6 nights in centrally located 3-star hotels, 2 nights in cowboy wagons at an adventure ranch, 1 night camping in Monument Valley, and 2 nights camping in the forest
10 picnic lunches (L)
11 breakfast (B)
3 camp dinners (D)

- Zion, Bryce Canyon, Grand Canyon National Parks
- Multi-Adventure Ranch near Zion
- 2 nights at Lake Powell
- overnight Jeep Tour with the Navajo Natives in Monument Valley, native dances and food
- 2 nights wild camping adventure near lakes for water activities
- Full board while camping
- Slot canyon hikes & scrambling
- Many fun activities such as horseback riding, tubing, Jeep tours, boat tours, and canyon scrambles (all optional) organized by our local guide
- Small groups, maximum 14 participants, allowing for lots of flexibility

FKID

Day 1. Arrival Las Vegas

Our hotel is centrally located in the city. Arrival and transfer on your own. We recommend a local shuttle. Golden Nugget 3-star or similar, 1 night.



Las Vegas

Day 2. To Zion Adventure Ranch, B, L

Meet your expert tour director at 8 am in the lobby of the hotel for your introductory meeting before heading out to nearby Zion National Park. Zion is full of surprises and incredible beauty, including 800 m tall dark red sandstone walls reaching high above the Virgin River. Nearby we find our first adventure: Zion Ponderosa Ranch. This ranch is perfect for families, offering a myriad of activities geared towards children (optional). There is a lovely pool and vast grounds to enjoy as well. Tonight we relish in roasting marshmallows around a roaring campfire. Zion Ponderosa Ranch Resort, cowboy wagons (3 beds, communal bathroom, bedding provided; or similar) 2 nights.

Drive time: 200 miles / 320 km or 3.5 hrs

Jeep Tours \$49 + up
Jeep Tours & Rappelling \$159
ATV Rides \$39
Climbing Wall \$12
Paintball \$29
Zipline \$10



Zion National Park



Canyoneering



At the Ranch



At the Ranch

Day 3. Zion NP, B, L

We have all day to enjoy Zion. Hike to Emerald Pools, follow us down the Virgin River in inner tubes (\$20 pp), or wade in the Narrows (weather permitting, shoe rental \$45 pp). The afternoon is at leisure at the ranch to enjoy the many activities on offer.

Tubing on the Virgin River \$20

Hiking, wading and swimming in the Narrows \$45

Day 4. Bryce Canyon NP, B, L

The morning is at leisure on the ranch. You can book ATV tours, use the climbing wall, or participate in any of the many activities at the ranch. In late afternoon we depart for Bryce Canyon NP just in time for sunset and an amazing walk along the rim. On certain nights of the summer a local rodeo is offered (small entry fee). Bryce View Lodge, or similar 3-star, 1 night.

Drive time: 60 miles / 100km or 1 hr

Rodeo \$10



Bryce Canyon National Park



Bryce Canyon National Park

Day 5. Capitol Reef and Fish Lakes, B, L, D

Explore Bryce Canyon with our guide. Hike through the amazing formations or take a fascinating horseback ride through Bryce (\$65-90pp). In the afternoon we head to our next destination, Highway 12, considered by many to be the most beautiful road in the Southwest. This narrow road was carved into the red rock domes of petrified sand dunes connecting the small towns of Boulder and Escalante. We will stop to see Petrified Trees, an ancient Anasazi Indian settlement, and amazing views over the vast desert. We camp at or near Fish Lake, high above Capitol Reef NP, in a cool aspen forest. Our guide will make camping a great wilderness adventure! Camp, 2 nights.

Drive time: 150m miles / 240 km or 3 hrs

Horse back riding \$65

Day 6. Fishing and Boating, B, L, D

We have all day at leisure to enjoy the great nature of the Aquarius Plateau. Choose to go fishing, rent a boat, or take a river-rafting trip on the Sevier River (all optional, starting at \$32 pp). Our guide will teach the kids about camp life, instructing them on essential wilderness skills.

Boat Rental \$65

Ponton Boat up to 10 pax \$180

Fishing Licenses \$24

Rafting \$32



Mountain Lakes



Lake Powell



Fishing



Lake Powell

Day 7. Capitol Reef and Lake Powell, B, L

We descend into the desert. At Capitol Reef NP we see the remarkable rock art left by natives 1000 years ago. While in season we can pick fruit in the historic orchards before heading to Lake Powell with time to scramble in one of the local slot canyons. Our hotel is right on the Lake. Defiance House or similar, 3-star, 2 nights.

Drive time: 130 miles / 208 km or 3 hrs



Capitol Reef National Park

Day 8. Lake Powell, B, L

Lake Powell was created when the Colorado River was dammed. The river flooded a vast canyon system creating one-of-a-kind red rock scenery contrasted with pristine blue water and over 3000 km of coastline! This vast wilderness is best explored by boat. We strongly recommend you rent a powerboat, kayaks, or paddleboards to enjoy the amazing sights of this fantastic lake.

Pontoon Boat Rental up to 12 passengers \$550 + gas
 Powerboat up to 8 passengers \$600 + gas
 Jet Ski up to 2 passengers \$450 plus gas
 Kayak single \$50, double \$60
 Paddleboards \$90



Slot Canyon Scrambling

Day 9. Monument Valley, B, L, D

Remote desert tracks take us east. When the ferry is running, we take a fun ride across Lake Powell to Hite Marina. Soon we reach the land of the native Navajo people. Here nomadic sheep herding communities live in earthen homes called Hogans in the middle of the desert. We will arrive in time for the soft evening light. Our Navajo guides will drive us in 4x4 trucks through the valley pointing out the famous Hollywood film locations. During sunset we enjoy an alluring dance demonstration around a roaring campfire. Tonight we sleep under the stars in Monument Valley! (You can also sleep in shared Hogans on the floor or pitch your tent in the desert). 1 night camp

Drive time: 150m miles / 240 km or 3.5 hrs



Monument Valley



Native dancer

Day 10. Grand Canyon NP, B, L

We are up early to enjoy sunrise. The 4x4s take us out of the valley to our van. Heading through the Painted Desert we soon reach the Grand Canyon NP. This massive canyon is 30 km wide, 446 km long, and 1800 m deep. You have all afternoon at the canyon. Hike or rent bikes (small fee charged) to explore the canyon. The tour director will facilitate the geology walk along the rim and offer optional helicopter rides (starting at approx. \$225). Due to permit regulations, all hikes are self-guided at the canyon. Tonight we sleep along Route 66 in historic Williams. Howard Johnson, or similar 3-star, 1 night.

Drive time: 230 m / 370 km or 4.5 hrs

Bike Rental \$30
Heli rides \$225
IMAX theatre \$15



Grand Canyon National Park



Grand Canyon National Park



Group activities

Day 11. Las Vegas, B, L

This morning we enjoy a visit to Bearizona, a local safari park that allows us to see the national park wildlife up close. We spend several hours marveling at the animals that inhabit this beautiful region, including bear, bison, and other native animals. Finally, continuing along famous Route 66 and passing over the Hoover Dam we reach Las Vegas, where our tour concludes. Golden Nugget 3-star or similar, 1 night.

Drive time: 200 miles / 320 km or 3.5 hrs



Route 66



Las Vegas

Day 12. Departure, B

Take the free hotel airport shuttle to catch your flight.

2020 Dates & Prices

UPDATED DATES, LANGUAGE SELECTION, BOOKING STATUS CAN BE FOUND ON OUR TOUR OPERATOR EXTRANET AT www.adventuretravelwest.com

| Languages | Tour Code | Start Dates | Start City | End Dates | End City |
|-----------|-----------------|------------------|------------|------------------|----------|
| Eng, Ger | FKID-EG-20-0706 | Monday July 6 | LAS | Friday July 17 | LAS |
| Eng, Fre | FKID-EF-20-0803 | Monday August 3 | LAS | Friday August 14 | LAS |
| Eng, Ger | FKID-EG-20-0803 | Monday August 3 | LAS | Friday August 14 | LAS |
| Eng, Fre | FKID-EF-20-0817 | Monday August 17 | LAS | Friday August 28 | LAS |
| Eng, Ger | FKID-EG-20-0817 | Monday August 17 | LAS | Friday August 28 | LAS |

Rack price: \$2800 per person, double occupancy

3rd and 4th person in same room: \$1200 each rack

Single Supplement: \$700

Minimum group size: 4 Persons

Maximum group size: 13 Persons

Minimum Age: 8 years

- 2-4 persons per camping wagon / hotel room (2 double or 2 queen beds per room); 2 persons in tents
- In the U.S., children under 18 years must be accompanied by an adult in hotel rooms. Adjoining rooms are not offered.

Inclusions

- Highly trained local driver / guide that also conducts all hikes
- Languages: English, German, French, Spanish, and Italian. Tours are conducted in one or two languages. Please check the web site for up-to-date languages on tours.
- Transport in 15-passenger vans with or without trailer depending on group size, or other vehicle depending on group size
- Entrance fees to national parks and Monument Valley
- 6 nights hotel accommodations in 3-star hotels with private facilities, 2 nights in cowboy wagons with communal bathrooms at an adventure ranch, 2 nights camping in the forest, 1 night camping in Monument Valley with Native Americans
- 11 breakfasts, 10 self made picnic lunches, 3 dinners are included (2 group prepared camp dinners)
- Entry to Bearizona Safari Park
- Jeep Tour / overnight in Monument Valley with Native American dances and entertainment

Exclusions

- Airport transfers
- Tips of \$105-150 per person for the tour manager depending on his / her performance
- Alcoholic beverages
- All meals not listed (dinners)
- Optional excursions as listed, other excursions may be suggested by the guide
- Single supplement if single room is desired
- Portage
- Sleeping bags

Temperatures:

Spring and autumn (April - May and September – October) the weather in the deserts of Utah & Northern Arizona is very pleasant and stable and are the preferred months for outdoor activities. Temperatures will depend on

elevation. Daytime temperatures are 15-25 C in the desert. Nighttime temperatures are 5-10 C but could drop to freezing. Spring has desert wildflowers (cacti). Autumn has beautiful tree colors (late September to October) and soft light.

In the mountainous national parks of the Sierra Nevada (Yosemite) and Rocky Mountains (Rocky Mountain NP, Yellowstone) spring and fall are crisp and colder.

June – mid September are the hottest months in the desert. Daytime temperatures are 25-35 C or 40C. July to September the desert and the Rockies experience afternoon thunderstorms. Certain dirt roads may become impassable due to mud. On hot days, hikes might be conducted early to avoid the heat. Fortunately the dry air makes these temperatures less noticeable. In the mountains most hikes have to be completed by early afternoon to avoid the threat of lightning strikes. Therefore hikes will start early in the day.

Las Vegas and Death Valley are at a very low elevation and therefore, hotter than the rest of the southwest. Extended hiking at these low elevation is typically not possible. Only in the winter months is it advisable to hike in Death Valley (October – April).

Desert Winter hiking tours:

Hiking tours from late October to March tend to offer brisk, clear and sunny days. Intermittent snow storms could blanket the desert with a dusting of snow. Snow typically does not stick around for long. However hiking trails in Bryce and Grand Canyon are often icy (north facing). Here we recommend walking poles and in step-in crampons (these can be bought locally for approx. \$20 to fit your shoe size, ATW does not provide them). Expect daytime temperatures to average around 10-18C depending on elevation. However cloudy days or a cold front can bring lower temperatures. Night-time temperatures typically drop below freezing in the winter months. Please bring warm clothes, fleece hat and gloves, and dress in layers.

(Hawaii tours and Winter snow shoe tours have separate instructions due to the unusual conditions)

Meeting instructions:

Please be at the indicated hotel at 8 am on the start day of the tour. Please bring a copy of your traveler's insurance. You will be expected to sign a waiver of liability. If you miss your flight or cannot be at the hotel at the indicated meeting time, you must contact Adventure Travel West, Inc, at 303-697-6688 and inform us about your travel plans. Our office is open Monday – Friday and is closed on the weekends, however our recording indicates the person(s) on emergency duty. Please call one of us. DO NOT leave a message after hours at our office number, as we are NOT checking messages on weekends. Our office hours are Monday – Thursday 9 am – 4 pm and Fridays 9 am to 12 noon. You can also email the office at emergency@at-west.com and we will respond to you when we have received your email. Please write in English. You can also contact the tour director directly at the hotel by calling the hotel's front desk. The group will try to wait for you, but if you are delayed more than a few hours we might not be able to wait for your arrival. If you do not contact us, we will assume you are not joining the group and will cancel your remaining travel arrangements. If you are delayed make sure you indicate your estimated arrival time and a contact phone number so we can coordinate late joining.

Night-time emergencies while on tour: at night the office staff handles any emergency. Our tour directors cannot be interrupted at night due to Department of Transportation rules. You will be instructed to call 911 for any medical emergencies. For non-medical emergencies, please call the person on emergency duty.

TRANSPORTATION

We typically use Ford Transit Vans and Mercedes Sprinter Vans in the Western USA. However a variety of vans are used to accommodate groups. In Hawaii we use older Ford E350 vans. These are smaller than the current Ford models.

Depending on group size we may or may not tow a small luggage trailer. Our vans are not tour buses. They do not have middle isles. They do not have overhead storage space. Seating is on benches. Day packs have to be stored under the seats, on the floor, or in the trailers.

MEALS

Breakfasts: All of our tours include breakfast and lunches. Breakfasts are typically taken at the hotel. It is often a typical continental breakfast, or a full American breakfast (eggs and bacon). At times the tour director may decide to leave before breakfast is served to avoid long lines at national park entry gates. In this case he/she may decide to make a picnic breakfast and forgo the restaurant breakfast. This is up to the discretion of the guide. At times our tours stay in apartments with kitchenettes. In this case ATW will provide food so passengers can make their own breakfasts. Due to health department regulations, most continental breakfasts are typically served on plastic or paper plates.

Lunches: Our tour directors purchase lunch food for sandwiches before the arrival of the group. If you have any food preferences (more vegetables, food allergies etc) please communicate that at the introduction meeting. Shopping is very limited while in the parks, as the towns are very small and food is trucked in from the major cities nearby. We can cater to a variety of vegetarian diets but it will be nearly impossible to cater to vegan diets. Lunches are prepared by passengers in the parking lot next to the trailer on portable tables. We provide fresh cold cuts, cheeses, bread, snacks such as nuts and trail mix, fresh or dried fruit. Food is stored in coolers on ice in our luggage trailers. We do NOT provide soft drinks or bottled water. To reduce waste we urge you to refill your water bottle and not buy single use plastic bottles. Most national parks have water bottle fill stations.

Dinners: are typically not included. Most hotels are in walking distance to restaurants. Our tour directors typically do not eat with the groups. If dinners are included while staying in apartments or camps, the group should help prepare the meals and clean the dishes.

ACCOMMODATION:

Hotels: All hotels are pre-booked. A hotel list is sent at the time of booking. In rare cases hotels are oversold and will change on short notice. This is out of our control and we do not refund any monies for hotel changes. Many hotels have pools. Pool opening months depend on each hotel. Please check online when outdoor pools open. Many hotels have laundry facilities (washer and drier). We recommend that you bring some soap to wash your hiking socks and such in the sink of the hotel room. Some tours stay in cabins with communal bathrooms. These instances are clearly indicated in the program. Some groups stay in multi-share condos. Condos or vacation rentals typically only clean after the group's departure. Living room / kitchen areas will have to be shared while staying in apartments or vacation homes. In some cases bathrooms are shared as well. All of these scenarios are clearly indicated in our day-to-day tour descriptions.

Camping: Some tours include camping nights. ATW will provide the tents, the sleeping pads (foam and / or inflatable), a portable kitchen, roll (portable) tables. Passengers need to bring their own sleeping bag. Not all campgrounds offer (free) showers, some charge for showers (up to \$5). Some of ATW's tours include wilderness camps. These are typically dry camps with no infrastructure. ATW will bring portable tables and chairs, and enough water for dry camping. However there are no showers. In some wilderness areas passengers are expected to use plastic bags to carry out all human waste. In this case ATW will provide these "Wag Bags". Passengers are expected to pitch and take down their own tents. If camp dinners are included in the tour package, passengers are expected to help with meal preparation and the cleaning of the dishes. This is done on a rotation basis. Camp meals are simple, easy-to-prepare, planned by the tour director. Only soft duffel bags are allowed inside tents, otherwise they would tear the floors.

PACKING LIST

Each passenger is allowed to bring one luggage with a maximum weight of 23 kg, plus one carry-on item with the weight of 10 kg. We recommend you bring sturdy rolling duffel bags. Hard-shelled luggage will be scratched due to the rough road surfaces in the country side.

- Worn-in hiking boots (over the ankle with cleated sole, tennis shoes are NOT acceptable on our hikes!!!)
- Hiking socks (we recommend a combination of liner socks with wool socks)
- Sports sandals
- A daypack (for rain shell, sweater, 1-2 liters of water & food)
- 2 one-liter water bottles
- Sunhat
- Sunglasses

- Sunscreen
- Lip balm with UV
- Insect repellent (preferably also a spray to spray clothing)
- Personal first aid and blister kit
- Hiking shorts
- Long hiking pants
- Rain jacket and pants, breathable material
- T-shirts or shirts
- Fleece jacket or sweater (jumper)
- On camping tours, bring your own sleeping bag
- Spring and autumn tours: fleece hat and fleece gloves
- Headlamp and batteries
- Pocket knife
- Walking poles

We recommend you dress in layers, as that allows you to properly adapt to the varying temperatures of the trip. We might experience crisp mornings followed by warm to hot days. Layering helps to adapt to these temperature changes.

SPECIAL EQUIPMENT AND PRECAUTIONS FOR SLOT CANYON HIKES

Check your tour documents if you are expected to hike in wet slot canyons. Buckskin, Kanarra Creek and Zion Narrows are wet canyon hikes. Some slot canyon hikes are likely to be wet and/or muddy and require proper canyon hiking shoes (non-slip soles) and hiking poles. To safely walk in these canyons you need to bring the proper footwear. These boots CAN NOT be obtained locally. Canyoneering boots can be rented for the Zion Narrows only. Slot canyons are dangerous when rain threatens and group must follow the tour leader's guidance. They may become impassable after rainstorms. The leader will not know the conditions of each canyon in advance as the conditions change daily.

SPECIAL EQUIPMENT FOR CAMPING NIGHTS

If your tour includes camping you are required to bring the following:

- Sleeping bag for up to zero or – 5C (April- May, September to October departures)
- Summer weight sleeping bag for any tours departing in June – August
- Colorado and Wyoming tours require warm sleeping bags to zero or -5C due to the elevation nights are cold
- Light gloves and a hat for cold mornings
- Headlamp, spare batteries
- Camp shoes
- Soft duffel bags to take inside your tents (hard shelled luggage is not allowed)

4X4 SELF DRIVE TOURS

In order to be added as a driver on the 4x4 vehicles you will need to bring your driver's license. You are fully insured through the car rental agency. All gasoline, fuel (diesel) and insurance deductibles are covered by ATW. You must notify us at your intent of driving.

On self drive tours equipment may be stored in the back of the pickups. To prevent luggage from getting wet we recommend you use our duffel bags and store your luggage in the waterproof containers we provide. While parked luggage has to be moved into the hotel rooms or the cab as the back of the pick ups is not locked. ATW is not responsible for stolen or damaged equipment. Rough roads / washboard may damage fancy luggage.

CURRENCY

Bring ALL your funds in US - \$. Money exchange facilities will NOT be available on tour. Use your ATM / Cash Point Card to withdraw cash, provided you bring your safety (PIN) number. VISA and MasterCard are commonly accepted for meals, excursions and souvenirs, Diners Club and American Express are not frequently accepted. Some group meals and excursions only accept cash. Traveler's Checks are no longer accepted.

TIPPING

It is common in the USA to tip those working in the service industry. Please tip taxi drivers 10% of fare, the maid \$1-2 per night, and 18-20% for your restaurant meals. Tips are mandatory and expected. Expect to tip the tour director around \$5-7 per person / day according to his / her performance.

Booking / Cancellations

BOOKING

Indicate if your passenger wants a single room - single supplement or willing to share, double, triple, or quad. We offer to match up singles of the same sex from other companies also willing to share. We will confirm any booking within 1 day (longer over the weekends or holidays), issuing a booking number. Current booking conditions can be found on our extranet at www.adventuretravelwest.com. Bookings are updated regularly. To request access, please go www.adventuretravelwest.com and signup. Please allow up to 24 hours for approval. For questions, contact us at info@at-west.com

Tour's status can be in any of the following:

"Open" - we accept bookings,

"Guaranteed" - we have enough bookings to operate the tour and will not cancel this departure,

"On request" - a tour is almost full, better check with us if we still have space,

"Full" - a tour is sold out, or

"Cancelled / Not Available".

However, what you can see on our web site may be not be current if there is a holiday or a weekend. Please do not offer confirmations unless you have received a booking number from us, as bookings are accepted in the order they are received and confirmations must be sent by our office to you before you can confirm the booking with your client.

LANGUAGES

We have pre-set languages for the tours. Should there ever be any language changes after your passengers have booked, you would be notified well in advance. We may add a third language in order to guarantee a tour or accept late bookings for a small group. If we change the second language, or add a third language, you will be notified and a discount will be offered if this should affect the services we provide.

PRIVATE TOURS

If you would like to book a closed or private group please contact us. We may be able to set aside a private tour for you from an existing room block.

CONFIRMATION OF TOURS

We will confirm the departure of a tour no later than 45 days prior to departure. Once a tour is confirmed it will never be unconfirmed. Even when cancellations are received after the tour was confirmed.

If Adventure Travel West, Inc. cancels a tour due to lack of participation, we will issue a \$300 credit to rebook any other tour offered by Adventure Travel West, Inc.

PAYMENT DUE DATE

Full payment is due 30 days prior to departure. If we do not receive full payment we reserve the right to cancel your booking at any time. If your payment is late we may require you to pay by credit card and charge a 4% processing fee.

CANCELLATIONS

Summary cancellation fees:

| | |
|--|-----|
| At time of booking - 30 days prior departure | 25% |
| 29 days - 22 days prior departure | 30% |
| 21 days – 15 days prior departure | 40% |

| | |
|------------------------------------|------|
| 14 days – 7 days prior departure | 60% |
| 6 days – 3 days prior departure | 75% |
| 2 days prior departure, or no-show | 80% |
| Trip interruption | 100% |

Cancellations received 30 days or less prior to a departure will be given a 20% rebooking credit on any future tour offered by Adventure Travel West, Inc.

If Adventure Travel West cancels a tour, or moves passengers to another tour, no fees apply.

LUGGAGE RESTRICTIONS

Due to limited space on our vehicles and luggage trailers, passengers are allowed to bring one piece of luggage, with a maximum weight of 23 kg, plus one carry-on item. Laundry can be washed for a small fee at most hotels. Depending on group size, passengers may be restricted in their shopping while on tour and may have to postpone purchasing heavy items until the end of the tour. We are not responsible for passenger's luggage while left in our van or trailer.

DISRUPTIVE PASSENGERS

We reserve the right to remove a passenger from tour if he / she is not fit enough to keep up, a disturbance to the group, disruptive or sick. We will try to make any possible arrangement to keep passengers from having to leave the group but if a group member cannot keep up with the schedule they may be asked to stay behind in the hotel.

IN CASE OF SICKNESS

In case a passenger gets sick or injured while on tour, the tour director will send him / her to the nearest emergency room or a doctor. However, it is the tour director's responsibility to stay with the group and continue with the program. He / she may not be able to assist the sick passenger, and if hospitalized, the group will have to continue with the tour. It is therefore a tour requirement that all passengers have travel insurance.

TRAVEL INSURANCE

ATW requires that all passengers carry current traveler's insurance. The tour director will collect the information at the start of the tour. Should a passenger not have traveler's insurance, he / she will be required to purchase one from your office. ATW does not offer traveler's insurance. Please check that your passengers carry current traveler's insurance. ATW does not take responsibility for lost or stolen items (e.g., luggage) regardless of whether item(s) were lost or stolen from hotel rooms, trailers, vans, or tents.

WAIVERS

All participants have to sign a waiver before the start of the tour. Please inform your passengers that this is a US law requirement set forth by our insurance company. While participating in optional activities, passengers will be required to sign additional waivers by other companies.

LATE BOOKINGS

We can accept late bookings up to 1 week prior to arrival. However with late bookings we do require that we receive full payment before arrival of the client.

HOTEL SUBSTITUTIONS

ATW reserves the right to change hotels when needed. Hotel substitutions are generally of equal or higher value; however in some instances a lower class hotel is selected if no better alternative is available. In some cases a hotel may be in a different or nearby town if all hotels in the original town are sold out. Please review the hotel list that we send out with the booking confirmation to confirm where passengers are being accommodated.

START AND END HOTEL

Please carefully check the start and end hotel of the tour, as the hotels in the cities may change from tour to tour. Not all series are at the same hotel for all dates! **It is the tour operator's responsibility to check the hotel list that we provide with the booking confirmation. ATW is not responsible for any last minute hotel changes due to hotel closure or an oversell situation at a hotel.**

CHANGE OF TOUR ASSIGNMENT AFTER BOOKING

ATW reserves the right to change the passenger's tour for yield management purposes. For example, if your passenger is booked on tour group "A" we may decide to move your passenger to group "B" in order to separate the languages (SAME DATE, SAME ARRIVAL CITY). In rare occasions this may lead to a change of a hotel. These changes are made more than 30 days before the start of the tour. We recommend you do not notify your client of the hotel list until 30 days prior to tour start. Should we change a tour for your passenger we will automatically notify you with all relevant information. (Separating languages and nationalities leads to a higher customer satisfaction while on tour.)

COMPLAINTS

All complaints must be brought to the guide's attention during the tour and must be documented. ATW must be given the opportunity to remedy the situation before any recourse is possible. The complaint therefore should be made to the guide in writing. Complaints must be submitted to ATW no later than 60 days after the end of a tour to be considered.

HOW WE OPERATE TOURS

Our tours are conducted with a 15-passenger van with or without enclosed luggage trailer (depending on group size). We operate Mercedes Sprinter vans as well as Ford Transit vans. Our vans do not have overhead storage nor do they have storage for the day packs. Daypacks are either stored in the trailer or on the floor on a short drive to the trailhead.

In Hawaii we operate with the older mode Ford E 350. The vans have benches as seats and no headrests.

ONE person, the driver / guide, will be both the driver as well as the tour director. This person is allowed to work a maximum of 70 hours in 8 days. He / she will also lead most of the hikes. When tours are multilingual, the same information will be repeated in the necessary languages. For safety reasons, the tour director is not allowed to give commentary while driving. Some hikes are self-guided (e.g. all hikes inside Grand Canyon, Grand Teton, Glacier National Park, and any hike on national forest land), and some hikes are self-guided due to the fact that they are one-way hikes (e.g. Yosemite's Panorama Trail). All lunches are self-made picnic lunches. Picnics are prepared next to the cooler/trailer. The food is stored in the cooler where it is kept safe and cold. Lunches will be prepared next to the trailer on portable tables. Breakfasts are typically eaten at the hotel.

When camping, passengers need to help with camp setup as. All group meals are prepared by the group on a rotation basis. Pax are expected to swipe out their tents after the tour.

HIKES AND OPTIONAL EXCURSIONS

We list a number of hikes for each day and a selection of optional activities that would enhance the program. Generally the tour director will try to offer the walks that fit the majority of the group, however he / she may choose to offer harder or easier walks as well. On certain days, passengers must decide between either an optional excursion or the day's walk. Not all options and activities are possible on all days or all months (some excursions only operate from June – August). While at the Grand Canyon, helicopter rides are ALWAYS offered except in rare cases when they are cancelled due to weather. In Monument Valley a jeep tour will ALWAYS be offered. While in Page, an Antelope Canyon excursion will ALWAYS be offered. While in Hawaii, a nighttime lava walk will ALWAYS be offered as long as the lava can be safely reached. In San Francisco, the passengers must book Alcatraz tours directly as we are not allowed to pre book this excursion. This can be done online in advance of the journey.