

# ATW, Tours, Inc. COVID-19 COMPLIANT-LET'S TOUR SAFELY!



## COVID-19 TOUR INFORMATION

We are closely monitoring the information from federal and state governmental agencies in addition to the Centers for Disease Control and Prevention (CDC) regarding the corona virus (COVID-19) crisis. We will remain attentive and are ready to respond to changing conditions. The safety and wellbeing of our guests, guides and employees is and always has been our number one priority.

## RE-OPENING SAFETY POLICY AND PROTOCOL

ATW, TOURS, INC. DBA Active Travel West USA is thrilled to re-open for tours in the Western USA and bring families and friends together for breathtaking guided adventure tours. For the health and well being of all guests and employees during this time, we have made the following adjustments to our policies and protocols. Compliance with all below and posted ATW Tours, Inc d.b.a Active Travel West USA policies and protocols, is required to participate in a tour and applies to all guests, including children.

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## **PRIOR TO PARTICIPATING:**

Carefully review the list of symptoms for COVID-19 on the Centers for Disease Control and Prevention (CDC) website. If you have had any of these symptoms in the past 14 days, please do not participate in a Active Travel West USA tour until you have been tested to confirm you do not have COVID-19.

Some individuals may be at a higher risk for COVID-19, as outlined on the CDC's website. If you are in one of the aforementioned groups, please consult your doctor and make an informed decision on whether to participate in a Active Travel West USA tours.

## **UPON ARRIVAL:**

Touch-less temperature screenings will be conducted prior to admittance. Guests with a fever exceeding 100.40 Fahrenheit will not be permitted. Refunds or rain checks may be offered. Guests who believe they have a disability that causes a fever should bring a letter from a doctor stating that the guest's fever is caused by a disability the guest has no other symptoms of COVID-19.

Some people without symptoms may be able to spread the virus, therefore, guests must come prepared with their own mask and wear it while participating. When you leave the tour vehicle and are outside in the National Parks walking/hiking/sightseeing you may choose whether to wear a mask at your own risk.

All participants in a Active Travel West USA tours will be required to sign an **assumption of the risk and waiver of liability agreement prior to participating in the tour.**

## **DURING TOURS:**

Follow social distancing recommendations by CDC. To maintain social distancing at Active Travel West USA, the number of riders may be limited, and all non-family and/or cohabiting individuals must remain 6 feet apart.

All guests must wear a mask while driving, entering or sitting in tour vehicle.

All contact points on tour vehicles will be thoroughly sanitized before after each use.

Additionally, daily temperature checks will also be conducted on all employees.

Active Travel West USA Tours appreciates your support of these important safety changes that ensures we can provide fun entertainment in compliance with government and health agency recommendations and requirements.

**Additional safety measures implemented include:**

All guests will be screened for a mandatory temperature check prior to tour start and everyday before entering the vehicle.

Guests with a temperature above 100.4 will have a secondary screening and may be refused service based on health factors.

The frequency of cleaning and sanitizing has been increased in all public spaces (Hotels, Restaurants, National Parks rest and picnic areas) with an emphasis on high contact surfaces.

Note: We stay only stay at hotels that are CDC COVID-19 compliant.

Vehicles will have an extensive deep cleaning sanitizing procedure each night.

Each party/guest will receive a disposable safety briefing card with information on how to be safe on tour. And other information to maximize your safety and enjoyment on tour.

Guides will greet guests with a contact less introduction. We have asked our guides to limit physical interactions including refraining from taking photos with guest's camera, mobile phone, etc.

All vehicles have been upgraded with the highest-level cabin air filters.

If applicable, food and/or beverage lunch service will be limited to packaged food or drinks and will be distributed by guides/employees with gloves and appropriate personal protective equipment.

**Employee/Guides**

Appropriate personal protective equipment will be worn by all employees based on their position and responsibilities following state or local government guidance.

All employees/guides will be subject to daily temperature checks.

All Guides/employees will receive training on COVID-19 safety and sanitization protocols.

## **Additional Items**

We ask each and every guest who may not feel well or have symptoms of COVID-19 to contact us prior to tour start or anytime during the tour and we will make arrangements to ensure health and safety of you and our guests!

We're using our expert, passionate, guide team, and tour network to connect people and bring the world together in the midst of COVID-19. Our number one priority is the safety of our customers and employees and to ensure you have the best experience on tour.

Thank you for your understanding and me and my team are very much looking forward to greeting you on one of our wonderful tours.

Best wishes and health,

Susanne Lorenz, CEO/Founder